



OFFICE OF COUNTY MAYOR GLENN JACOBS

Department of Engineering & Public Works

Codes Administration • Fire Prevention • Fleet Services • Highway Maintenance • Planning & Development
Soil Conservation • Solid Waste • Stormwater Management • Traffic Engineering

Dear Colleagues

It is with great honor and humility I would like to announce that Mayor Jacobs has asked me to be the Senior Director of Engineering and Public Works. When I started at Knox County on August 30, 1999 as a Staff Transportation Engineer I never could have imagined that someday I would have the opportunity and privilege to lead this great department.

Throughout my career here at Knox County I have had the honor of working with so many great people, who have taught me how to combine engineering and public service. I wouldn't be in this position had it not been for great co-workers, mentors, and leaders that I owe a debt of gratitude.

It is my hope and desire to pay this debt forward by working as hard as I possibly can to earn each and everyone's respect and trust. To that end, my door will always be open or my cell phone ready (865-388-5460) to answer a question, offer advice, or simply listen to any problem you may be dealing with.

I look forward to this challenge and consider myself fortunate to work with each of you. I'm confident that with teamwork and servant hearts we can do great things for the taxpayers of Knox County.

Thanks,

Jim Snowden, P.E.

Senior Director of Engineering and Public Works